

The background of the slide is a composite image. On the left, there is a semi-transparent green overlay containing the title and author information. The right side of the slide features a photograph of a modern university building at night. The building has a prominent glass facade with a large, illuminated geometric pattern. In front of the building is a courtyard with trees, walkways, and people. The street to the right of the courtyard is also visible, with streetlights and traffic.

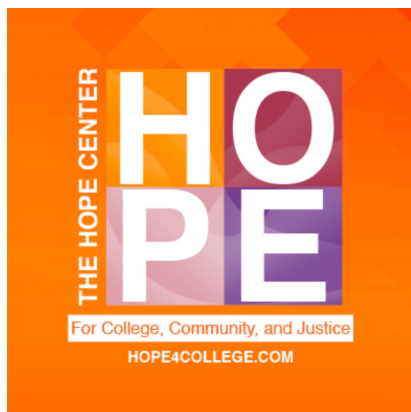
Educating the Whole Student

Basic Needs Supports
at Point Park
University

Dr. Heather Starr Fiedler
Chair, Community Engagement

POINT PARK
UNIVERSITY

POINTPARK.EDU



Hope center

**The Hope Center for College, Community
and Justice at Temple University**

The Hope Center for College, Community, and Justice at Temple University is an action research center transforming higher education into a more effective, equitable, and impactful sector using a powerful combination of applied scientific research, technical assistance and educational training services to colleges and universities, policy advising with state and federal governments and agencies, and strategic communications. We believe that students are humans first and that their basic needs (e.g. food, housing, childcare, digital access, transportation, mental health) are central conditions for learning.

<https://hope.temple.edu/>



POINT PARK UNIVERSITY

Point Park University provides innovative undergraduate and graduate education in a dynamic urban setting. Dedicated to academic excellence and community engagement, we prepare students of diverse backgrounds with the knowledge, skill, and experience to lead meaningful lives as informed citizens and successful professionals.

- In Fall 2022, we had 3,288 students enrolled as of census:
- Division: 2,418 (73.5%) are undergraduates, and 870 (26.5%) are graduate students
- Modality: 2,499 (76%) are on-ground or hybrid students, and 789 (24%) are fully online
- Course Load: 2,340 (71%) are full-time students, and 948 (29%) are part-time
- Age: the average age of our students is 25 years old
- Financial Aid: 89% of our students receive financial aid
- Pell Grant: 864 of our students (36% of undergraduates) received a Pell Grant in Fall 2022
- First Generation: 411 of our students (17% of undergraduates) reported being a first generation college student
- 891 students (27%) live on campus



The beginning of our journey



Greater Pittsburgh community food bank



PhD Community Engagement

Selected an Issue

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graph TD; A[Selected an Issue] --> B[Decided on the Approach]; B --> C[Gathered Relevant Research];
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Decided on the Approach

Gathered Relevant Research

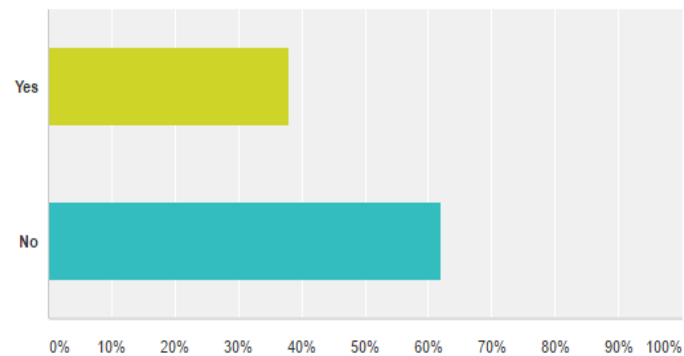
Social lab process



Campus survey 2017

While a student at Point Park University, has there ever been a time when you did not have enough food for yourself or your household?

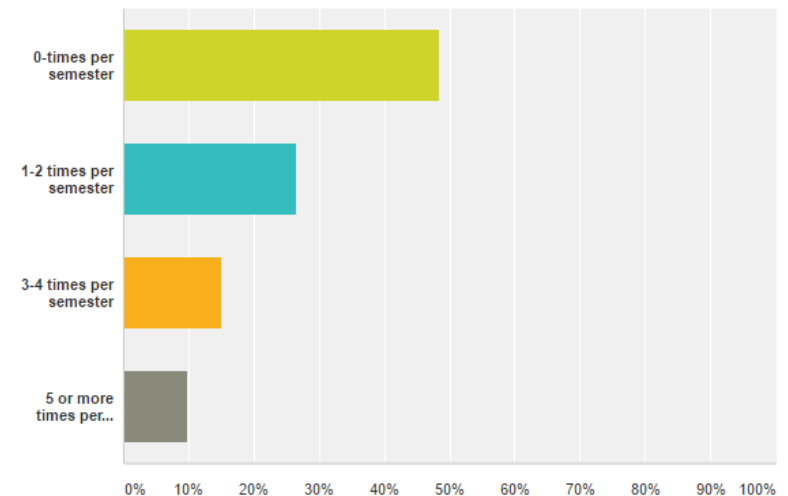
Answered: 324 Skipped: 11



Answer Choices	Responses
Yes	37.96% 123
No	62.04% 201
Total	324

How often has your food supply been inadequate?

Answered: 324 Skipped: 11

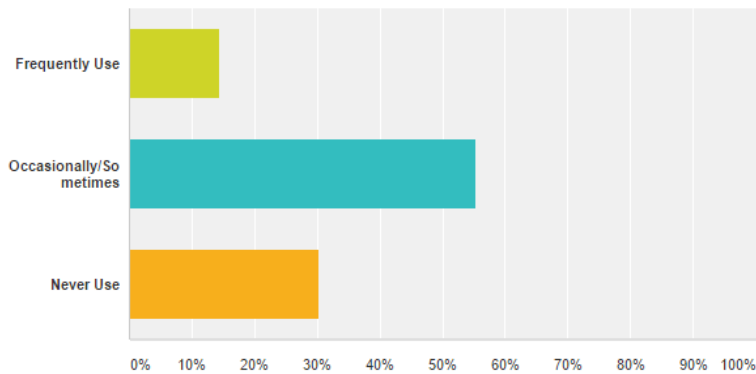


Answer Choices	Responses
0-times per semester	48.46% 157
1-2 times per semester	26.54% 86
3-4 times per semester	15.12% 49
5 or more times per semester	9.88% 32
Total	324

Campus survey 2017

How often do you think you would use a food pantry if one were available on campus?

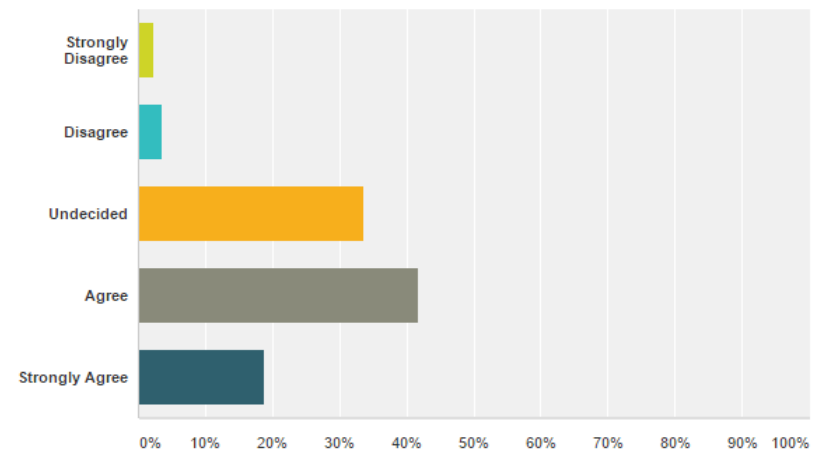
Answered: 304 Skipped: 31



Answer Choices	Responses	
Frequently Use	14.47%	44
Occasionally/Sometimes	55.26%	168
Never Use	30.26%	92
Total		304

State your level of agreement with the following statement: A food pantry is needed at Point Park University.

Answered: 304 Skipped: 31



Answer Choices	Responses	
Strongly Disagree	2.30%	7
Disagree	3.62%	11
Undecided	33.55%	102
Agree	41.78%	127
Strongly Agree	18.75%	57
Total		304

Shoestring budget

Budget

Expenses		
Source	Year One	Year Two
Printing	\$200	\$200
Signage	\$200	\$100
Plastic Shelving – 4 @ \$32	\$130	\$0
Donation Drums 4@ \$48	\$250	\$150
Work Study – 1 @ 12 hours per week	\$3,600	\$3,600
Office Supplies	\$200	\$200
Website and URL	\$150	\$150
Computer	\$1,000	\$0
Printer and Supplies	\$250	\$100
Emergency Funds	\$1,000	\$1,000
Total Expenses	\$6,980	\$5,500





Opening Day
September 6, 2017





You may use the Pioneer Pantry online ordering system two times per calendar month at no cost.

Select up to 10 items by using the drop down menus below. Pioneer Pantry recommends that you select items from multiple food groups but please feel free to select food that you will eat. Select "none" in all remaining drop down menus after selecting up to 10 items.

Order Form

Fields with * are required.

Student ID No.*

Pickup Date*

Phone (For text updates)

Email (For additional resources)

Are you: ☐ Veteran ☐ Legally Disabled ☐ SNAP Recipient

Ordering system

Dairy Group

Selection 1

Milk 1% Box (2)

Selection 2

Microwavable Mac and Cheese (2)

Grains Group

Selection 1

Spaghetti

Selection 2

Granola Bar - Oats 'n Honey (2)

Protein Group

Selection 1

Peanut Butter

Selection 2

Canned Tuna (2)

Fruit Group

Selection 1

Apple Juice Box (2)

Selection 2

Canned Peaches

Vegetable Group

Selection 1

Spaghetti Sauce

Selection 2

Olives



Order Fulfillment

[Update Inventory](#)
[Student Orders](#)
[List Inventory](#)

OrderID	Student_ID	Email	OrderDate	Veteran	Disabled	SNAP	Household	FoodGroup	FoodName	Packaged	Pickedup	Ca
66			2017-10-09	No	No	No	1	Grains	Lucky Charms (2)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
								Grains	Lucky Charms (2)			
								Fruit	Cranberry Juice (2)			
								Fruit	Apple Juice Box (2)			
								Vegetable	Green Beans			
								Protein	Peanut Butter			
								Protein	Peanut Butter			
								Dairy	Microwavable Mac and Cheese (2)			
								Dairy	Chocolate Milk 2% Box (2)			
								Vegetable	Canned Corn			
								Other	Lemon Ginger Ice Tea Powder			
								Other	Lemon Ginger Ice Tea Powder			
65			2017-10-11	No	No	No	1	Grains	Oatmeal Packets - Cinn-Apple (2)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
								Fruit	Applesauce Cups (2)			
								Dairy	Microwavable Mac and Cheese (2)			
								Grains	Chocolate Poptarts			
								Other	Crystal Light - Blueberry Raspberry			
								Protein	Vegetable Beef Soup			
								Dairy	Vanilla Pudding Cups			
								Other	Lemon Ginger Ice Tea Powder			
								Fruit	Peaches			
								Grains	Oatmeal Packets - Cinn-Apple (2)			



Pandemic Shift

- Produce Pop Ups
- Contactless PickUps
- Addition of Personal Care Items
- Help Yourself Table



SPRING '23
PIONEER
PANTRY
PRODUCE
POP UPS

TUESDAY, JAN 24
TUESDAY, FEB 14
THURSDAY, MARCH 23
WEDNESDAY, APRIL 12

11AM
2ND FLOOR LH

or place an order anytime
www.pioneerpantry.org



Monthly popups





Help Yourself Table

Table outside the Community Engagement office that started as a place to share leftover food from events or individual donations of canned food, miscellaneous items.

Now others are starting to leave products and food and it has become a “share” table for everyone





Annual Chopped Competition

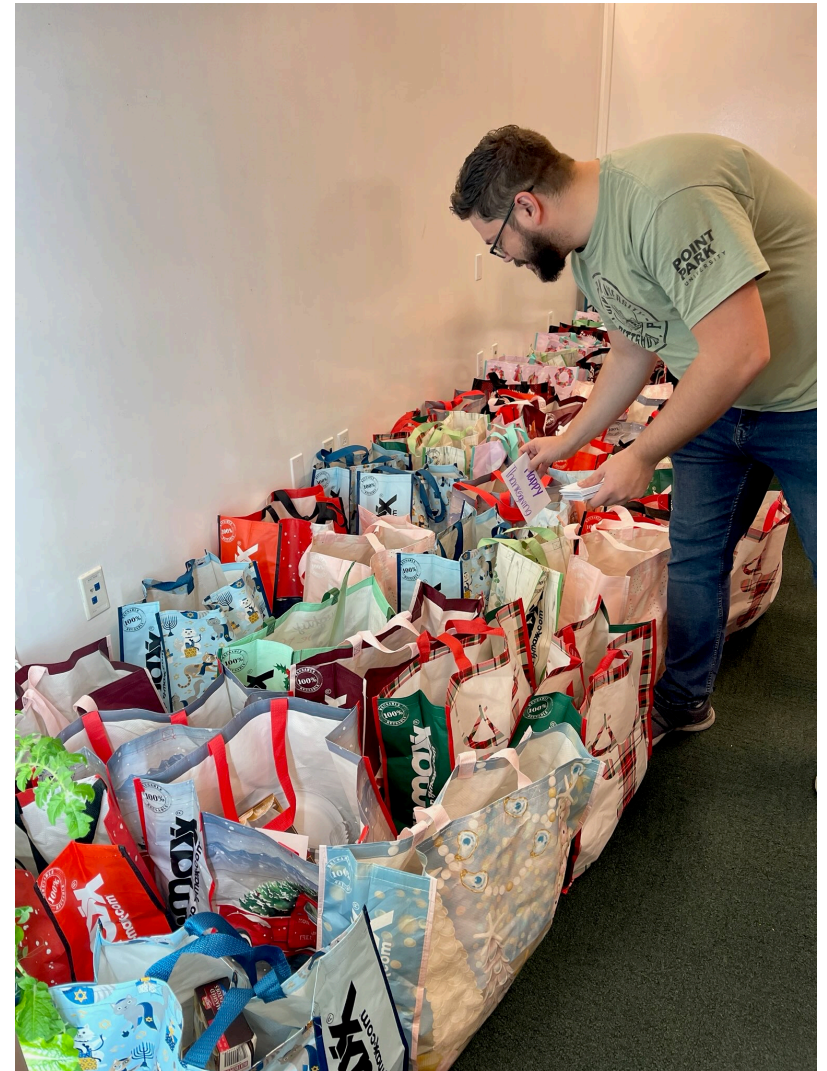
Fun event run by our Event Planning class. Team competition with items from the pantry. Run in three rounds. Appetizer, Main Course and Dessert. Judged by faculty and administration. Kahoot quizzes on food insecurity, pantry access, etc with prizes for students



COMMUNITY ENGAGEMENT

Thanksgiving drive

Annual fund drive to collect funds to purchase Thanksgiving meal kits for students who are unable to travel home for the holiday or whose family is facing food insecurity



COMMUNITY ENGAGEMENT

Tower Gardens

Two aeroponic gardens grow a variety of herbs and vegetables for students including cilantro, basil, lettuce, peas, and more.



COMMUNITY ENGAGEMENT

Winter clothing drive

Annual drive to collect new and gently used winter clothing for students who may not have appropriate cold weather gear.



COMMUNITY ENGAGEMENT

Personal care products

We provide personal care products to students in several ways:

- Menstruation Stations in recycled newspaper boxes around campus through Horned Groundhog Service Fellowship Student Group
- Menstruation supplies in bathrooms (men's, women's and gender neutral) through Strong Women, Strong Girls Group
- Menstruation supplies and other personal care products including soap, shampoo, toothpaste, laundry and dish detergent, diapers, school supplies and more through our Pioneer Pantry





Bison Exchange Thrift Store

- Started as Clothing Pantry and rebranded as Thrift Store in 2021
- Run by student organization (Horned Groundhog Service Fellowship)
- All items are \$2 or less
- Cards are available through Community Engagement office for students in need to shop for free
- Items are donated by students, faculty, staff, community members
- Regular fashion shows each semester



Pittsburgh Post-Gazette with Highmark.

Paid Partnership · November 28, 2022 · 🌐



The Bison Exchange thrift shop sees about 60 student shoppers in an average week and has drawn upwards of 200 students at a time to its events.

All proceeds from the clothing sales go back into the store, the Point Park community or the greater Pittsburgh community, with Dawson and two other officers of the Bison Exchange making those decisions.

Recently, they used some proceeds to order hats, gloves and socks on Amazon to put together care packages for the homeless that they passed out Downtown.





University 101

First Year Experience

Creating a Sense of Belonging

Each class will start or end with a 10 minute writing/discussion prompt (instructor/student choice) answering the following questions:

- 1.What is one thing you learned in this class this week?
- 2.What did this class make you think about this week?
- 3.How is this class going for you overall?
- 4.How is college (the rest of your courses, roommate, commute, clubs, etc) going?
- 5.How are you and the people you love doing?
- 6.Do you have any questions or concerns? What can I help you with?

- >  Module 1: Welcome - Syllabus, Point Park FAQs, Schoology, What is a Community?
- >  Module 2: Student Success Skills - Time Management
- >  Module 3: Building Grit - Critical Thinking, Problem Solving
- >  Module 4: Safety - Campus Safety and Physical Health
- >  Module 5: Financial Literacy
- >  Module 6: Mental Health and Wellness
- >  Module 7: Mental Health Prevention
- >  Module 8: Diversity and Inclusion - Civility, Inclusion, SafeZone
- >  Module 9: Diversity and Inclusion -Race, Equity, Power, Privilege
- >  Module 10: Title IX - Sexual Assault, Consent
- >  Module 11: Information & Media Literacy
- >  Module 12: Pittsburgh History & Culture
- >  THANKSGIVING BREAK
- >  Module 13: Service Learning & Volunteerism
- >  Module 14: Wicked Problems & Design Thinking- Social Impact Research



Textbook Support

Textbooks are often cited as one of the biggest financial burdens for our students. The University works to encourage faculty to choose Open Education Resources (OER) whenever possible.

When not possible, all faculty are encouraged to place a copy of their textbook on reserve in the library. The list of books on reserve are then shared with students in need through the Pioneer Pantry and Community Engagement Department

Textbooks on Reserve in the Library

You have to read it but you don't have to buy it! Go read it at the Library!

ACCT

210 Financial Accounting, 13th

220 Managerial Accounting, Garrison, 17th

310 Intermediate Accounting, Kieso, 18th

311 Intermediate Accounting, Kieso, 18th

312 Intermediate Accounting, Kieso, 18th

440 Auditing & Assurance Services, Messier, 11th.

ARBC

101 Alif Baa, 3rd

BIOL

102 Campbell Biology, Urry, 11th 17

BGMT

201 Business Law Today, Miller, 13th.

202 Business Law Today, Miller, 13th.

221 BCOM 10, Lehman, 10th

271 Personal Finance, Madura, 7th

Quantitative Analysis for Management, Render 13th

338 Managing Projects in HR Training, Martin 06

BPMM

477 Management of Electronic & Digital Media, Albarran, 6th 17

547 Management of Electronic & Digital Media, Albarran, 6th 17

CENG

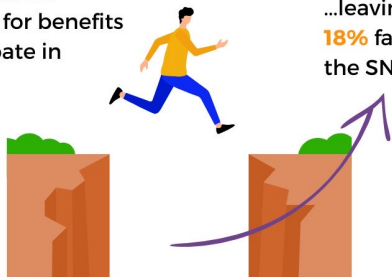
704 Disability Visibility, Wong 20

704 Emergent Strategy, Brown 17

COMMUNITY ENGAGEMENT

Closing the Snap Gap

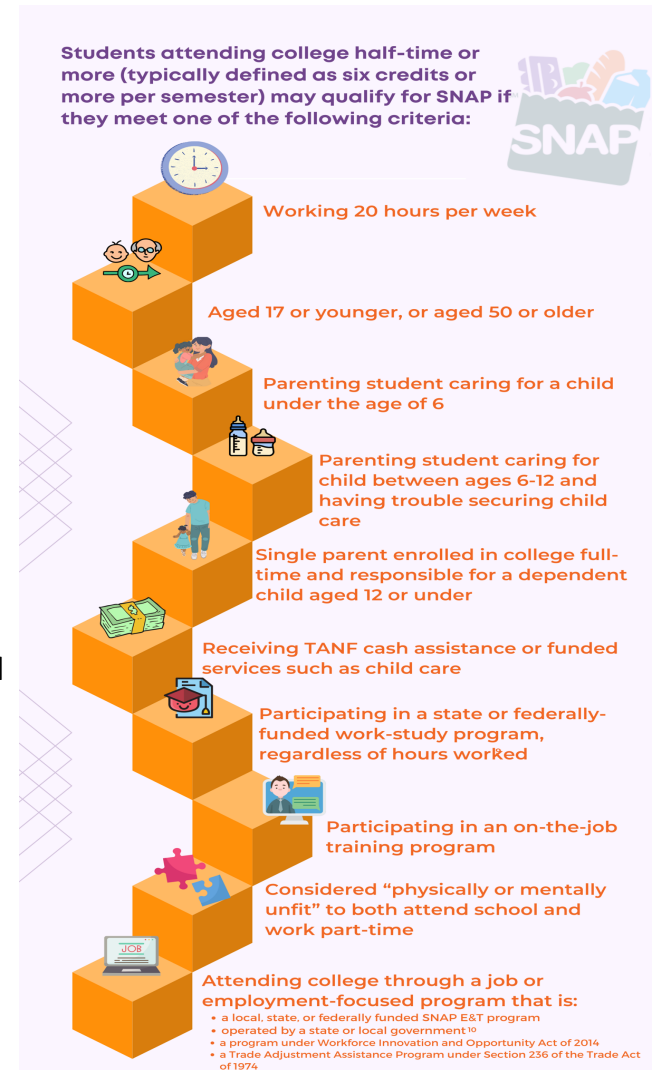
Nationally, about **82%** of those eligible for benefits participate in SNAP...



...leaving about **18%** falling into the SNAP gap.

- Working to reach out to Work Study students and those with EFC of \$0 to invite them to attend seminars on applying for SNAP benefits
- Communicating the eligibility list to remaining students

<https://hope.temple.edu/>



COMMUNITY ENGAGEMENT

Campus cooking

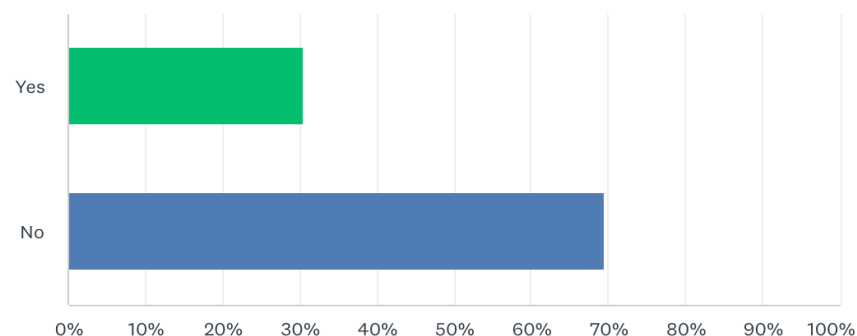
Spring 2023 Initiative to create campus community kitchenettes and teach students about ingredients, food safety, knife skills and cooking.



2022 Basic Needs Survey

Do you have (or have ever had) to take out credit card debt to cover the cost of academic or living expenses?

Answered: 378 Skipped: 83

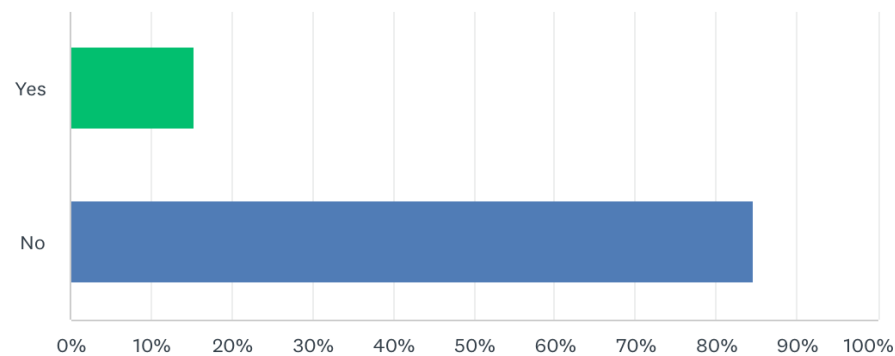


ANSWER CHOICES	RESPONSES	
▼ Yes	30.42%	115
▼ No	69.58%	263

2022 Basic Needs Survey

While enrolled in college, do you help to financially support your siblings or parents?

Answered: 378 Skipped: 83

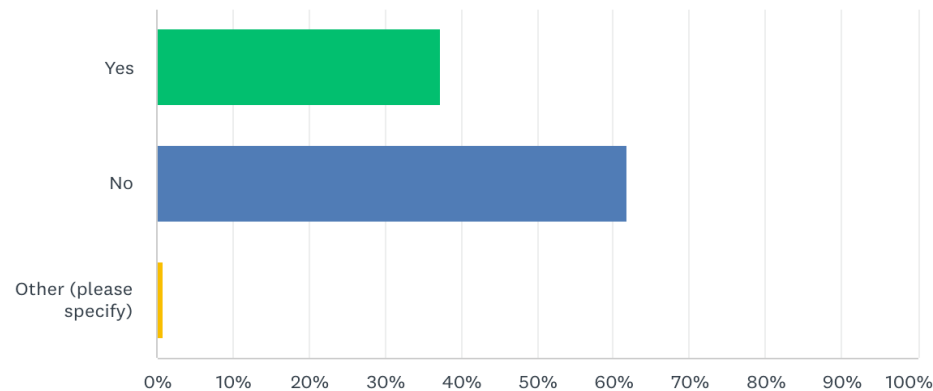


ANSWER CHOICES	RESPONSES	
▼ Yes	15.34%	58
▼ No	84.66%	320

2022 Basic Needs Survey

Since starting college, has there ever been a time when you did not have enough food for yourself or your household?

Answered: 348 Skipped: 113



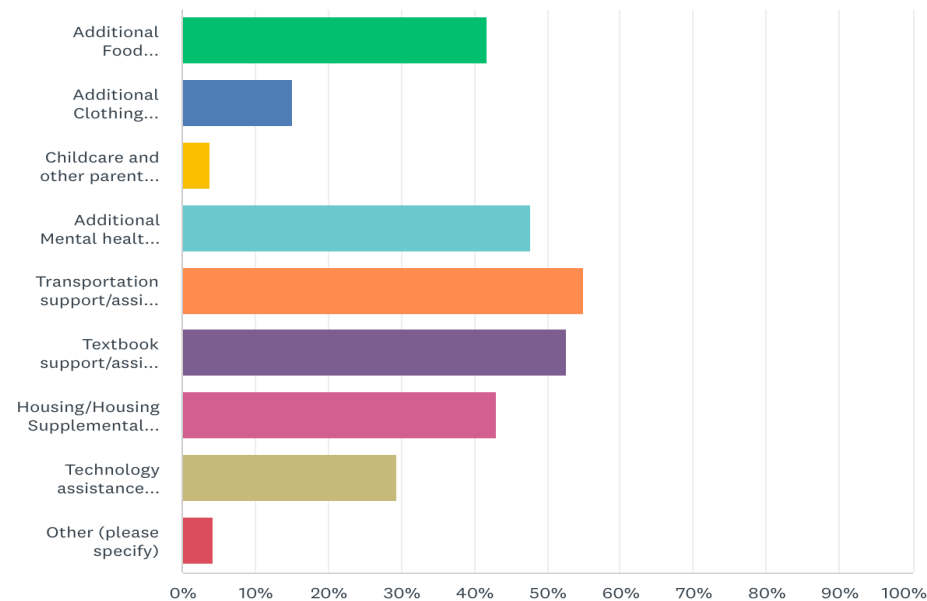
ANSWER CHOICES	RESPONSES	
Yes	37.36%	130
No	61.78%	215



2022 Basic Needs Survey

Would you utilize any of the following resources if there were available at Point Park? (check all that apply)

Answered: 285 Skipped: 176

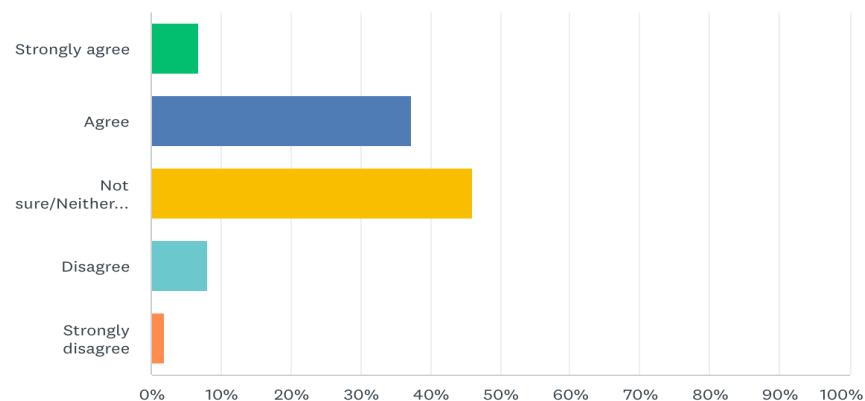




2022 Basic Needs Survey

The Basic Needs Supports at Point Park are helpful to me as a student

Answered: 324 Skipped: 137

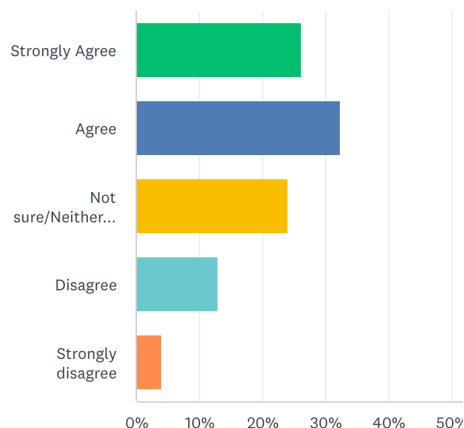


ANSWER CHOICES	RESPONSES	
Strongly agree	6.79%	22
Agree	37.35%	121
Not sure/Neither Agree or Disagree	45.99%	149
Disagree	8.02%	26
Strongly disagree	1.85%	6

2022 Basic Needs Survey

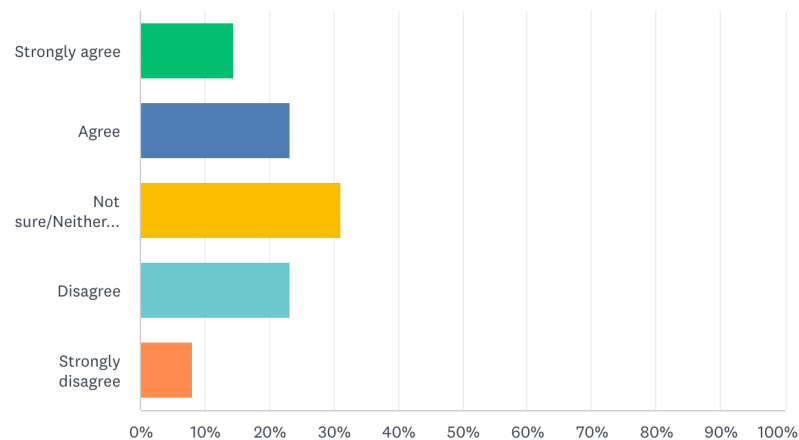
The COVID-19 pandemic effected me emotionally and impacted my ability to succeed in college (trauma, mental health, etc)

Answered: 323 Skipped: 138



The COVID-19 pandemic effected me financially and impacted my ability to succeed in college (lost wages, housing, etc)

Answered: 324 Skipped: 137





Challenges

- Communication
- Education
- Funding
- Capacity

If you do not use the Counseling Center at all, please indicate why.

ANSWER CHOICES	RESPONSES	
▼ I didn't know I was eligible for the Counseling Center	7.05%	22
▼ I have not heard of the Counseling Center	3.21%	10
▼ I do not need assistance	35.26%	110
▼ I do not have time to access the Counseling Center	19.87%	62
▼ It takes too long to get an appointment at the Counseling Center	19.87%	62
▼ I do not know how to access the Counseling Center	12.50%	39
▼ I do not believe in using social services	0.32%	1
▼ It is embarrassing to have to use these resources	1.92%	6
▼ I do not have transportation	0.32%	1
▼ N/A - I already use one this resource	16.35%	51
▼ Other (please specify) Responses	9.94%	31
Total Respondents: 312		

If you do not use the Pioneer Pantry at all, please indicate why.

ANSWER CHOICES	RESPONSES	
▼ I didn't know I was eligible for the Pantry	22.26%	71
▼ I have not heard of the Pantry	10.03%	32
▼ I do not need assistance	41.07%	131
▼ I do not have time to access the Pantry	15.05%	48
▼ I do not know how to access the Pantry	17.87%	57
▼ I do not believe in using social services	0.31%	1
▼ It is embarrassing to have to use these resources	8.15%	26
▼ I do not have transportation	0.94%	3
▼ N/A - I already use one this resource	17.55%	56
▼ Other (please specify) Responses	5.64%	18
Total Respondents: 319		



Looking Forward

- Textbook Assistance
 - Continued push for OER
 - Continued communication about books on reserve
- Transportation Assistance
 - UPass beginning Fall 2023
- Increased Mental Health Support
 - Working with University Counseling Center to add capacity
- Continued Food Assistance
 - Hunger Free + Campus Designation = Grants
 - Adding Info Sessions about applying for SNAP benefits
 - Campus Cooking Program Spring 2023