

# PA State Grant & Special Programs Update

PASFAA 2020



Elizabeth K. McCloud  
October 26, 2020



# Zoom Meeting

Audio only



With video



# PA State Grant Program - History

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- Peak max award of \$4,700 in 2007-08
- Peak appropriation in 2008-09 at \$407.4 million
- Recent History
  - DE Integration (Act 5 of 2018)
    - HQD schools: full DE integration
    - Non-HQD schools: eligibility unchanged

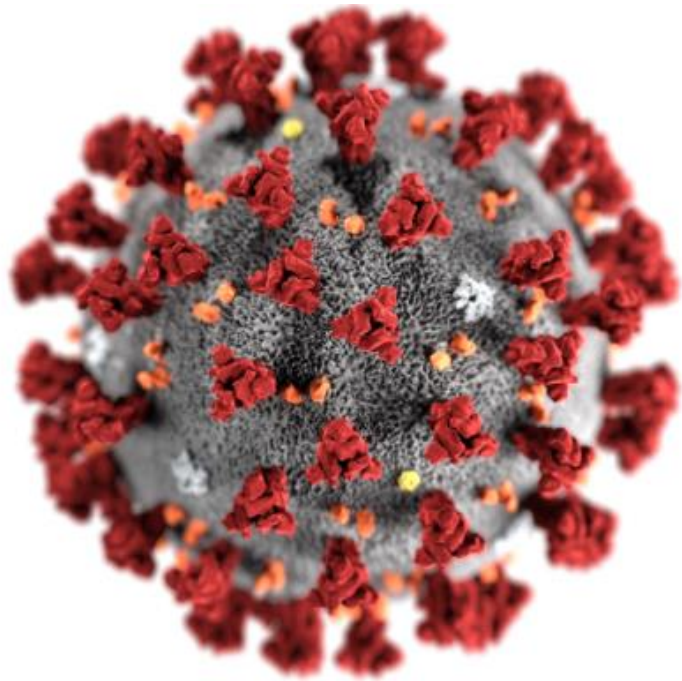
# 2019-20 Award Year

- 2019-20 Awards
  - Historic increase to the PA State Grant Program
  - \$310.733 million + up to \$30 million in PHEAA supplement
  - Maintain max award of \$4,123

Cost Tier	Financial Maximum Award	Final DE Award
\$0-\$12,000	\$2,193	\$1,645
\$12,001-\$19,000	\$3,509	\$2,631
\$19,001-\$29,000	\$3,772	\$2,829
\$29,001-\$32,000	\$4,123	\$3,092

- Governor’s 2020-21 Budget Proposal last February: \$29 million increase in funding

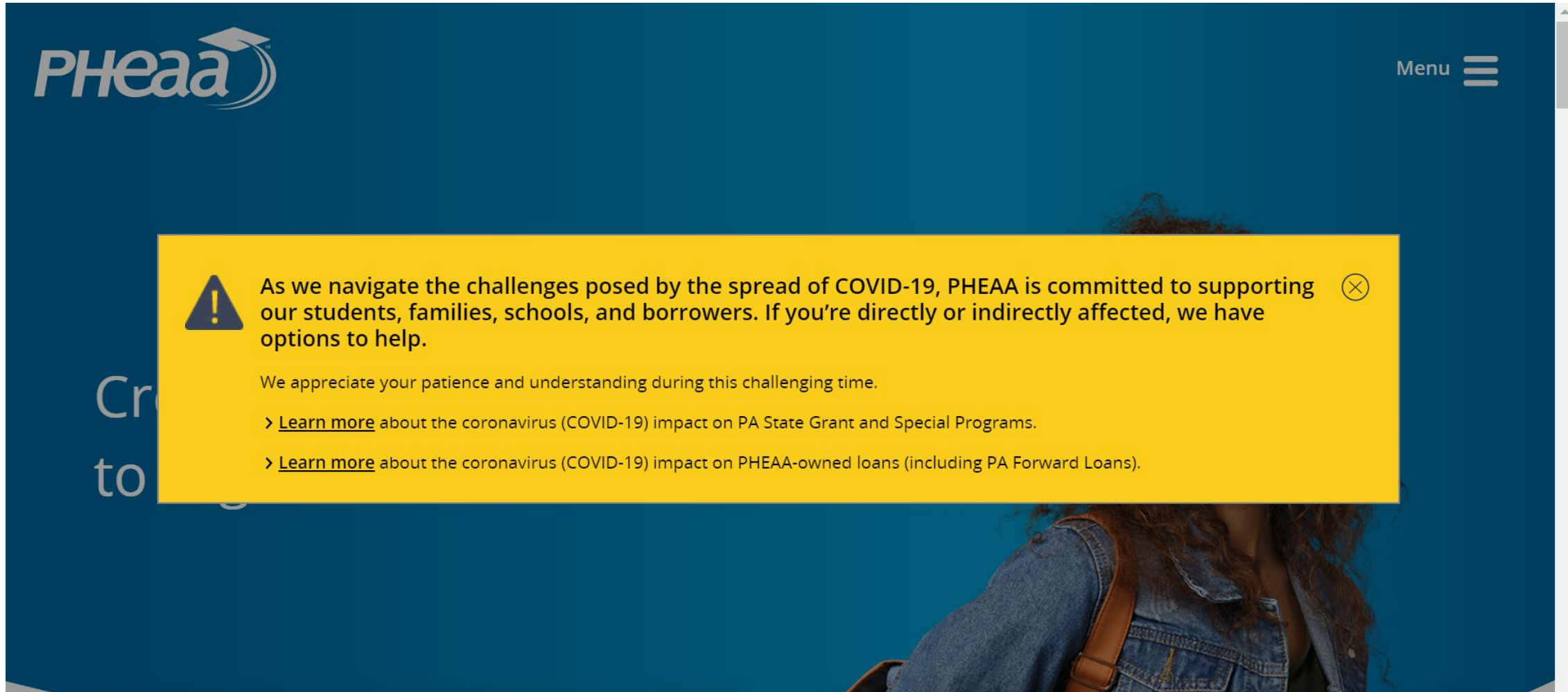
# 2020 – A COVID Story



# 2020 – A COVID Story

- PHEAA's Board of Directors acted in March and April of 2020 to exercise its authority to provide relief to students in the Winter, Spring, and Summer Terms
  - Term length
  - Instructional mode of delivery
  - May 1 deadline extended to May 15 for the 2020-21 application cycle

# 2020 – A COVID Story



The screenshot shows the PHEAA website header with the logo on the left and a 'Menu' button on the right. A prominent yellow notification box is centered on the page. The notification contains an exclamation mark icon, a paragraph of text, a closing 'X' icon, and two links for more information. The background of the website is a dark blue gradient with a partial image of a person's shoulder and a backpack.

**PHeaa**

Menu ☰

**!** As we navigate the challenges posed by the spread of COVID-19, PHEAA is committed to supporting our students, families, schools, and borrowers. If you're directly or indirectly affected, we have options to help. ⓧ

We appreciate your patience and understanding during this challenging time.

- > [Learn more](#) about the coronavirus (COVID-19) impact on PA State Grant and Special Programs.
- > [Learn more](#) about the coronavirus (COVID-19) impact on PHEAA-owned loans (including PA Forward Loans).

# 2020 – A COVID Story

- PA State Grant Program– 2019-20 Academic Year Guidance and Summer 2020
  - [PA State Grant and Special Programs – Coronavirus Memo \(PDF\)](#)
  - [PA State Grant Program – COVID-19 Guidance Memo \(PDF\)](#)
  - [PA State Grant Program – COVID-19 FAQ Memo \(PDF\)](#)
  - [PA State Grant Program – Extension of the 2020-21 Educational Costs Collection via the Web \(PDF\)](#)
  - [Update the Summer 2020 and the 2020-21 PA State Grant Program Memo](#)
- PA Special Programs – 2019-20 Academic Year Guidance and Summer 2020
  - [PA Special Programs – COVID-19 Guidance Memo\(PDF\)](#)
  - [PA Special Programs – COVID-19 FAQ Memo\(PDF\)](#)
  - [PA Special Programs – Summer 2020 COVID-19 Guidance Memo](#)



# 2020-21 Application Cycle Challenge

## **March 5, 2020**

- 2020-21 PA State Grant applicant deflation was -3.5%

## **March 16, 2020**

- 2020-21 PA State Grant applicant deflation was -2.8%
- Governor Wolf announced that statewide COVID-19 mitigation efforts would go into effect March 17

## **March 19, 2020**

- PHEAA's Board took action to provide for the temporary modification of certain requirements of PHEAA-administered programs to ensure that recipients wouldn't experience a disruption or reduction of funding due to operational changes made by schools in response to COVID-19
- This action included a 2-week extension of the PA State Grant application deadline from May 1 to May 15

# 2020-21 Application Cycle Results

## **May 1**

- 2020-21 PA State Grant applicant deflation was -8.7% as of the original PA State Grant application deadline (prior to the 2-week extension)

## **May 6**

- Representative Mike Peifer, PHEAA Board Chairman, publicized the deadline extension at a virtual news conference with PHEAA staff

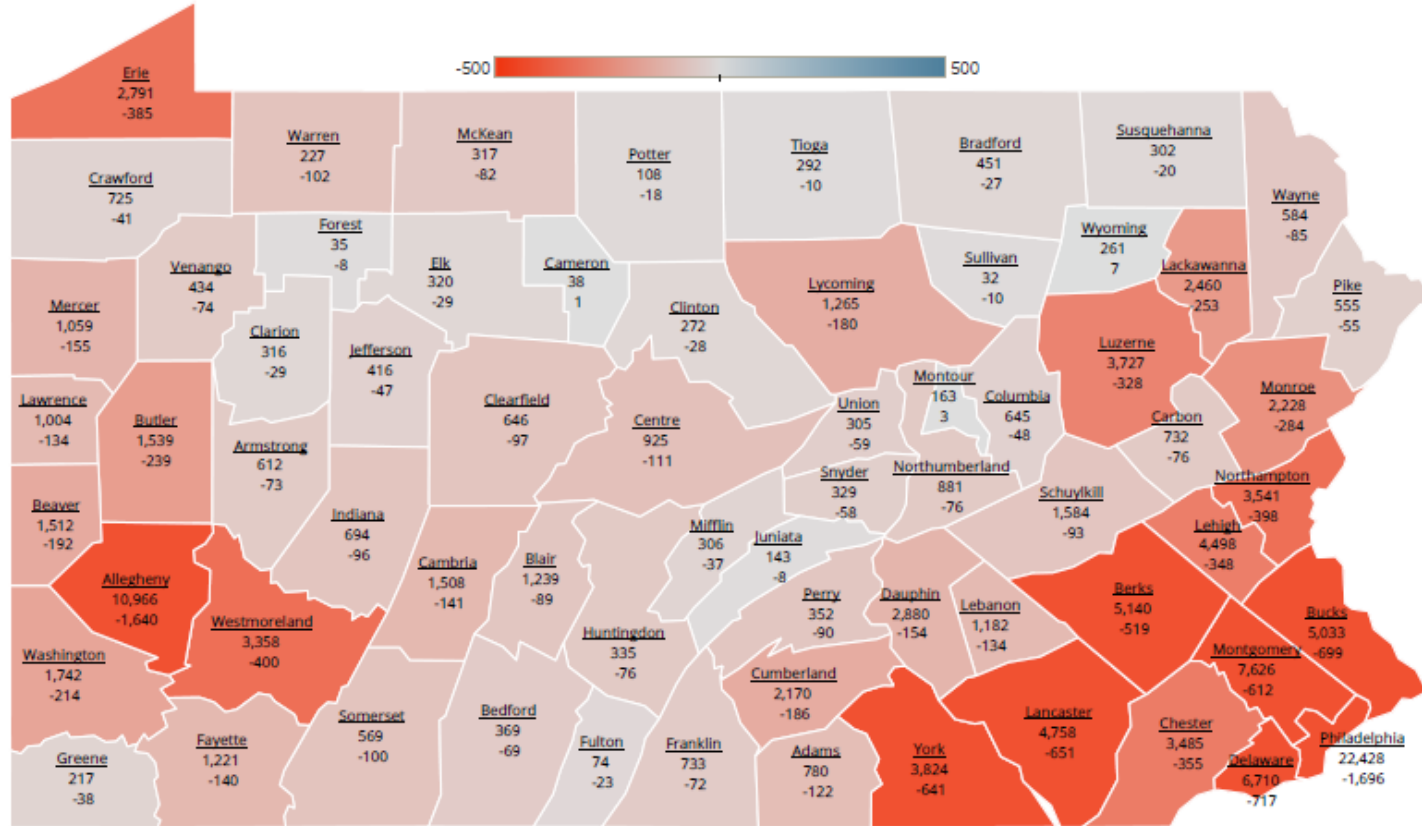
## **May 15**

- 2020-21 PA State Grant applicant deflation was -6.5% as of the extended PA State Grant application deadline
- The 2-week extension was a resounding success, with 17,000 additional students applying for a PA State Grant

# 2020-21 Comparison to 2019-20

## Pennsylvania State Grant Recipients

The change in the number of PA State Grant recipients from 2019-20 to 2020-21, per County



This map represents each county's change in the number of PA State Grant recipients from 2019-20 to 2020-21, with data through August 1, 2020. For each county, the first value represents the number of 2020-21 PA State Grant recipients and the second value represents the decrease or increase in the number of PA State Grant recipients from 2019-20. Overall, the number of PA State Grant recipients, with a valid Pennsylvania county, decreased by 13,960 students or 9.84% from 2019-20 to 2020-21.

# 2020-21 Commonwealth Appropriations

Programs (in millions)	2019-20 Budget	2020-21 PHEAA Requested Budget	2020-21 Governor's Recommendation	2020-21 Approved Budget	Change from 2019 to 2020
PA State Grant Program	\$310.733*	\$340.773	\$339.733	\$310.733*	0%
Institutional Assistance Grants (IAG) Program	\$26.521	\$27.847	\$27.847	\$26.521	0%
Matching Funds Program	\$13.121	\$13.777	\$13.777	\$13.121	0%
Higher Education for the Disadvantaged (Act 101)	\$2.358	\$2.476	\$2.476	\$2.358	0%
Higher Education for Blind or Deaf Students	\$0.049	\$0.051	\$0.051	\$0.049	0%
Ready to Succeed Scholarship (RTSS) Program	\$5.550	\$15.000	\$14.450	\$5.550	0%
Pennsylvania Targeted Industry Program (PA-TIP)	\$6.300	\$6.615	\$6.615	\$6.300	0%
Cheyney University Keystone Academy Program	\$3.500**	\$5.000	\$5.000	\$3.500**	0%
Horace Mann Bond-Leslie Pinckney Hill Scholarship Program	\$0.800	\$1.800	\$1.800	\$0.800	0%
Pennsylvania Internship Program Grants	\$0.450	\$0.450	\$0.450	\$0.450	0%
<b>Total</b>	<b>\$369.382</b>	<b>\$413.749</b>	<b>\$412.199</b>	<b>\$369.382</b>	<b>0%</b>

\* The General Assembly directed \$1,000,000 of appropriation in both 2019-20 and 2020-21 to Mansfield University for scholarships

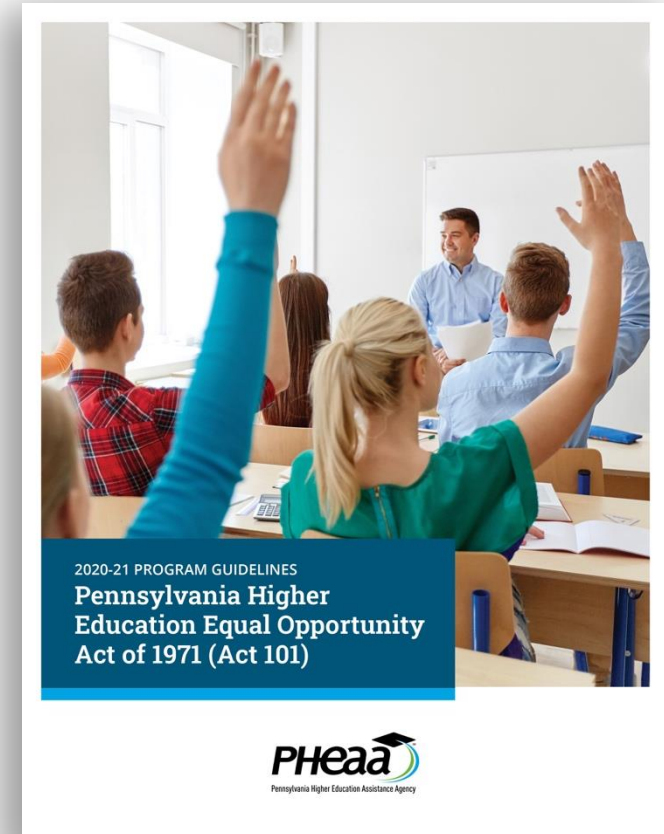
\*\* The General Assembly directed \$500,000 of Agency resources to the program

# 2020-21 Commonwealth Budget

PROGRAMS	2019-20 BUDGET	2020-21 BUDGET
<b>PHEAA-FUNDED</b>		
PHEAA PA State Grant Program Supplement	\$30,000,000	\$15,000,000
Cheyney Keystone Academy Program Supplement (Co-Administered with PASSHE)	\$500,000	\$500,000
<b>PHEAA SUPPLEMENTS SUBTOTAL</b>	<b>\$30,500,000</b>	<b>\$15,500,000</b>
<b>CARES ACT</b>		
PA State Grant Program	NA	\$30,000,000
Institutional Assistance Grants (IAG) Program	NA	\$5,000,000
Higher Education for Disadvantaged Students (Act 101)	NA	\$5,000,000
COVID-19 Student Loan Interest Forbearance Program	NA	\$2,200,000
<b>CARES ACT SUBTOTAL</b>	<b>NA</b>	<b>\$42,200,000</b>
<b>TOTAL PROGRAMS FUNDING</b>	<b>\$399,882,000</b>	<b>\$427,082,000</b>

# CARES Act Funding

- Act 101 Program
  - Updated Program Guidelines to address CARES Act funding
- IAG Program
  - 2019-20 final per capita of \$690
  - 2020-21 per capita is higher due to \$5 million in CARES Act funding
  - 2020-21 final per capita estimated to be \$784
- IAG and Act 101 schools need to spend CARES Act funds by December 31, 2020



# 2020-21 PA State Grant Program

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- 2020-21 appropriation
  - Level-funded at \$310.7 million
- Supplemented by
  - \$30 million of federal stimulus funds from the CARES Act
  - Up to \$15 million from PHEAA's business earnings
- 2020-21 maximum award = \$4,525
  - Second highest max award in program history

# 2020-21 Awards

**ESTIMATOR FOR PENNSYLVANIA INSTITUTIONS  
2020-21 PENNSYLVANIA STATE GRANT PROJECTIONS**

Enter College Cost, EFC and Academic Schedule

<b>College Cost</b>	\$32,000				
<b>EFC</b>	0				
<b>Pell</b>	\$6,345				
<b>Unmet Need</b>	\$25,655				
<b>Percent Multiplier</b>	.50				
<b>Enrollment Mode</b>	<b>Classroom</b>	<b>Distance Ed</b>			
<b>Full Year Award</b>	<b>\$4,525</b>	<b>\$4,525</b>			
<b>Fall</b>	\$2,262	\$2,262			
<b>Winter</b>	\$0	\$0			
<b>Spring</b>	\$2,262	\$2,262			
<b>Academic Schedule</b>	2				
<b>Student's Name and/or SSN</b>					
John Smith 123-45-6789					

EFC	Percent Multiplier
0 to 4,000	50%
4,001 to 6,000	38%
6,001 to 8,000	32%
8,001 to 10,000	27%
10,001 to 12,000	14%
12,001 and above	3%
College Cost	Maximum Award
\$0 to \$12,000	\$2,500
\$12,001 to \$19,000	\$4,000
\$19,001 to \$29,000	\$4,300
\$29,001 to \$32,000	\$4,700
College Cost	Minimum Award
\$0 to \$12,000	\$500
\$12,001 to \$19,000	\$500
\$19,001 to \$29,000	\$500
\$29,001 to \$32,000	\$500

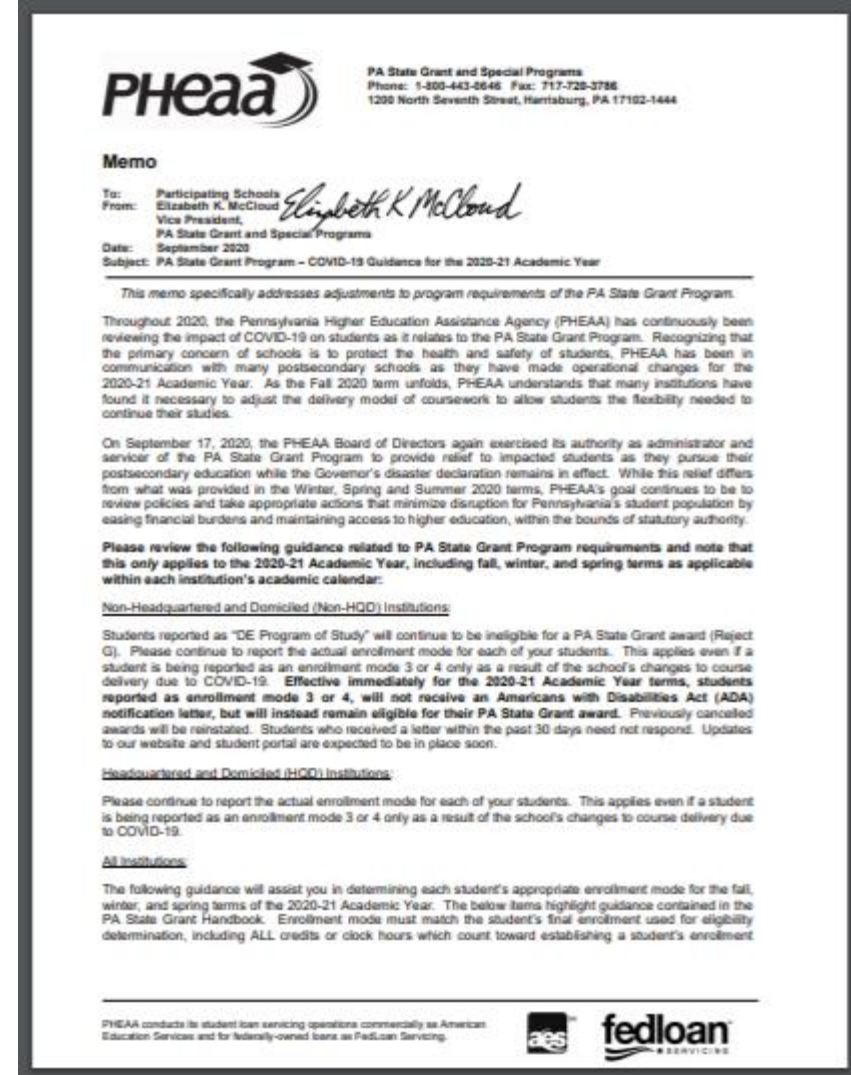
**Dependent and Independent Students with Dependents**



# 2020 – A COVID Story

## Resources

- [PA State Grant Program – COVID-19 Guidance for the 2020-21 Academic Year Memo \(PDF\)](#)
- [PA State Grant Program – Fall 2020 Term Updates Memo \(PDF\)](#)
- [PA State Grant Program – COVID-19 Related Academic Progress Exception Memo \(PDF\)](#)
- [How to Add a Signature to a PDF \(PDF\)](#)



# 2020 – A COVID Story

## PA State Grant Program – 2020-21 Academic Year Guidance

The following PA State Grant Program guidance only applies to the 2020-21 Academic Year, including Fall, Winter, and Spring Terms as applicable within each institution’s academic calendar:

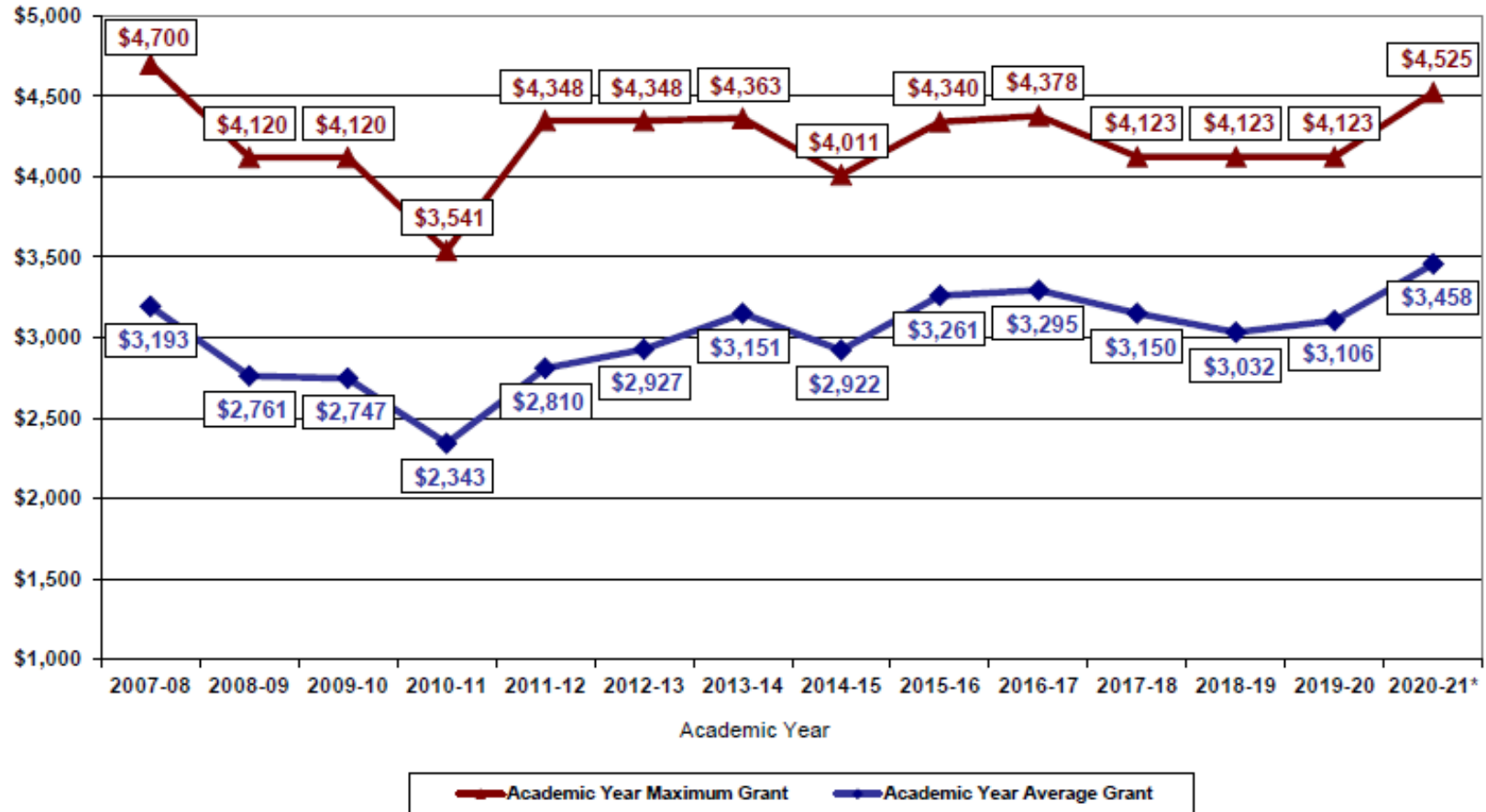
- Non-Headquartered and Domiciled (Non-HQD) Institutions:
  - Students reported as “DE Program of Study” will continue to be ineligible for a PA State Grant award (Reject G). Effective immediately for the 2020-21 Academic Year terms, students reported as enrollment mode 3 or 4, will not receive an Americans with Disabilities Act (ADA) notification letter, but will instead remain eligible for their PA State Grant award. Previously cancelled awards will be reinstated. Students who received a letter within the past 30 days need not respond. Please see the PA State Grant Program – COVID-19 Guidance for the 2020-21 Academic Year Memo (PDF) for further information.
- Headquartered and Domiciled (HQD) Institutions:
  - There are no changes to school reporting or student eligibility. Please see the PA State Grant Program – COVID-19 Guidance for the 2020-21 Academic Year Memo (PDF) for further information.

# Meanwhile... 2021-22 Activity is Underway

- October 1 – application window opened
- PA State Grant application also available October 1
- Budget request submitted to Governor
- 2019 income = potential for reduced income requests as a result of COVID-19 impact

# Award History

Average and Maximum PA State Grants to Pennsylvania College Students, 2007 to 2020



\*Projected Average Award

# 2021-22 Processing

- Tracking 2021-22 FAFSA and PA State Grant Program applicants on a weekly basis to assist with 2021-22 award projections
- Expecting a decline in PA State Grant applicants compared with 2020-21

## **Mid-October:**

- SGF emails
- Postcards and paper forms

## **Coming this week and early in November:**

- Grant Applicant Status (GAPS) reports
- FAA Status Listings/transmissions
- Student Display (FG59)
- Partner Interface activated

# PA State Grant Program

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- PHEAA's Board is requesting level funding in the 2021-22 appropriation
  - Governor's Budget Office requested agencies to submit "cost-to-carry" budget requests
  - PHEAA is projecting to be able to provide a supplement to the program
- Focus on maintaining current awards of \$4,525

# 2021-22 Budget Request

Programs (in millions)	2019-20 Budget	2020-21 Budget	2021-22 Requested Budget	Change from 2020-21 to 2021-22
PA State Grant Program	\$310.733*	\$310.733*	\$310.733	0%
Institutional Assistance Grants (IAG) Program	\$26.521	\$26.521	\$26.521	0%
Matching Funds Program	\$13.121	\$13.121	\$13.121	0%
Higher Education for the Disadvantaged (Act 101)	\$2.358	\$2.358	\$2.358	0%
Higher Education for Blind or Deaf Students	\$0.049	\$0.049	\$0.049	0%
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Pennsylvania Internship Program Grants	\$0.450	\$0.450	\$0.450	
<b>Total</b>	<b>\$369.382</b>	<b>\$369.382</b>	<b>\$371.882</b>	

\* The General Assembly directed \$1,000,000 of appropriation in both 2019-20 and 2020-21 to Mansfield University for scholarships

\*\* The General Assembly directed \$500,000 of Agency resources to the program

# 2021-22 Early Estimator

- Released October 6, 2020
  - Using 2020-21 Pell Charts at this time
- All schools must use for PA State Grant estimates
  - Provide uniform awards across sectors and schools
  - Awards must be +/- \$100 of Early Estimator

ESTIMATOR FOR PENNSYLVANIA INSTITUTIONS		2021-22 PENNSYLVANIA STATE GRANT PROJECTIONS	
Enter College Cost, EFC and Academic Schedule			
<b>College Cost</b>	\$32,000	<b>EFC</b>	<b>Percent Multiplier</b>
<b>EFC</b>	0	0 to 4,000	50%
<b>Pell</b>	\$6,345	4,001 to 6,000	38%
<b>Unmet Need</b>	\$25,655	6,001 to 8,000	32%
<b>Percent Multiplier</b>	.50	8,001 to 10,000	27%
		10,001 to 12,000	14%
		12,001 and above	2%
<b>Full Year Award</b>	<b>\$4,123</b>	<b>College Cost</b>	<b>Maximum Award</b>
<b>Fall</b>	\$2,061	\$0 to \$12,000	\$2,500
<b>Winter</b>	\$0	\$12,001 to \$19,000	\$4,000
<b>Spring</b>	\$2,061	\$19,001 to \$29,000	\$4,300
		\$29,001 to \$32,000	\$4,700
<b>Academic Schedule</b>	2	<b>College Cost</b>	<b>Minimum Award</b>
		\$0 to \$12,000	\$500
		\$12,001 to \$19,000	\$500
		\$19,001 to \$29,000	\$500
		\$29,001 to \$32,000	\$500
<b>Student's Name and/or SSN</b>			
Taylor Smith 123-45-6789			
<b>Dependent and Independent Students with Dependents</b>			



# NEW PageCenter Reports

- New Sub-Report “Students with Cost Overrides”
  - Appended to the existing “Validation/Other Reviews” PageCenter report
  - Runs weekly
  - Cumulative list of:
    - All students processed with Cost Override
    - Term or terms
    - Regular Tuition and Fees
    - Cost Override Tuition and Fees
- “Academic Progress – Approvals, Denials and Exceptions”
  - Runs weekly
  - Contains a row for each term for which the student has or had been reported as an academic progress issue, with another row for approval/denial due to COVID-19

# 2020-21 October Verification

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- October verification letters were sent out on Wednesday, October 7 to students who were processed based on reduced income for the Fall Term of 2020-21.
- In order to determine the student's eligibility for the Winter and/or Spring Terms, students must provide an updated estimate of income from January 1, 2020 through December 31, 2020 for:
  - Parents (if dependent) or
  - Student and spouse (if independent)
- These forms are sent one time only to those previously processed on reduced income.

# Enhancements to “Not Enrolled” Reporting

- \*New\* in September 2020
- Effective with the 2020-21 Academic Year and 2020 Summer Term, school users may submit term-by-term updates to report “not enrolled” or reinstate “not enrolled.”
- How to Report “Not Enrolled”
  - Regardless of the student’s record status, school users may report students as not enrolled using the existing term Cancellation/Reinstatement fields on the PA State Grant Certification Transmission.
  - Until the next iteration, school users who do not use Certification Transmissions and who need to report a student as “not enrolled” may submit a Special Request.

# Enhancements to “Not Enrolled” Reporting

## Impact on Status Listing

- “Not Enrolled” students **will not appear** on the report if the students:
  - Are marked as not enrolled for all terms at the same school; and
  - Did not have a disbursement.
- “Not Enrolled” students **will continue to appear** on the report if the students:
  - Are marked as not enrolled for at least one term but enrolled for the other term at the same school; or
  - Had a disbursement for the term in which they are marked as not enrolled.

# Ready to Succeed Scholarship (RTSS) Program

- For 2020-21, the minimum GPA for RTSS Program eligibility has returned to 3.25
- Schools are still not required to report any student GPA data below the minimum eligible GPA for the program
- 2020-21 appropriation of \$5.55 million



# Ready to Succeed Scholarship (RTSS) Program

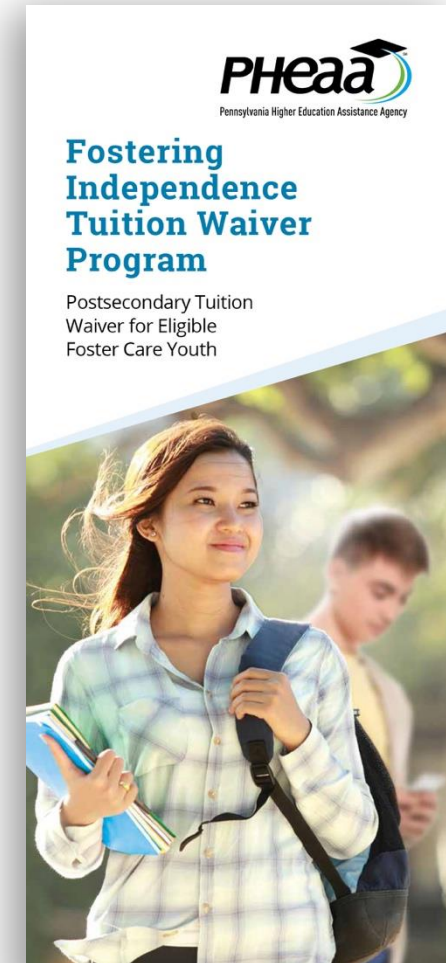
- The initial 2020-21 RTSS eligibility run was conducted on Wednesday, October 14, making awards available for schools to certify.
- Eligibility and review letters were sent to RTSS students on Tuesday, October 20.
- The first fall disbursement will run this Wednesday, October 28.
  - As a reminder, only awards that are certified by the institution are eligible for disbursement.

# Chafee Education and Training Grant Program

- PHEAA partners with the Pennsylvania Department of Human Services (DHS) in the administration of the Chafee Education and Training Grant (Chafee ETG) Program.
- 2020-21 funding has been exhausted, and remaining applicants have been placed in a “funding hold” status.
- PageCenter report “Chafee Denial Listing” (pageset FCFSXH110). This denial reason is designated with the label “Max Funding.”
  - Applicants placed on a funding hold are advised that their application will be reviewed if funding becomes available.
  - Funding may become available as institutions review the Applicant Certification and Status Listings (ACSLs) and determine applicants to be ineligible.
    - Funds available to subsequent applicants on a first-come, first-served basis.

# Fostering Independence Tuition Waiver Program

- The Fostering Independence Tuition Waiver (FosterEd) Program provides tuition waivers at postsecondary institutions for eligible youth who are or have been in foster care.
- To participate, eligible youth must:
  - File a Free Application for Federal Student Aid (FAFSA®)
  - Submit a Chafee ETG application
  - Enroll in an eligible PA postsecondary institution
- For a list of postsecondary institutions and additional information, visit [PHEAA.org/FosterEd](https://PHEAA.org/FosterEd).





# Fostering Independence Tuition Waiver Program

- To be eligible for the tuition waiver, students must meet the following criteria:
  - Be a Pennsylvania resident
  - Be under age 26
  - Received a high school diploma or equivalent approved credential
  - Be eligible for services under Pennsylvania's John H. Chafee Foster Care Program for Successful Transition to Adulthood
  - Be identified as a youth in foster care, or a youth discharged from foster care at age 16 or older
  - Exited foster care on or after age 16 to adoption or permanent legal custodianship
  - Be enrolled as an undergraduate, at least half time in a postsecondary institution that is approved by the U.S. Department of Education for Title IV student assistance programs
  - Demonstrated financial need for the PA Chafee Education and Training Grant (Chafee ETG), as determined by the postsecondary institution
  - Maintain satisfactory academic progress, as determined by the postsecondary institution
  - Not be in default on a federal student loan

# Fostering Independence Tuition Waiver Program

## How does a student receive the waiver?

- File the FAFSA
- Enroll in a PA postsecondary institution approved by the U.S. Department of Education for Title IV funding.
- Apply for and be eligible for the Chafee Education and Training Grant (Chafee ETG).
- Mail or fax a completed Chafee ETG application to:
  - PHEAA  
PA State Grant and Special Programs  
P.O. Box 8157  
Harrisburg, PA 17105-8157
  - Fax: 717-720-3786

# PA National Guard Military Family Education Program

- “PA GI Bill” – EAP expansion
- Enable PA National Guard members to earn educational benefits for their spouse and children by committing to a second obligation of 6 years
- Ten semesters/quarters or 5 years equivalent at the lesser of:
  - 100% of tuition plus technology fee, OR
  - The annual tuition rate charged to a Pennsylvania resident at a state-owned university plus technology fee
- Intended to increase retention rates in the Pennsylvania National Guard

# PA National Guard Military Family Education Program

- The Pennsylvania National Guard Military Family Education Program (MFEP) grant can be used for a degree-granting curriculum or certificate-granting, course of study, or training programs required for entrance into a specific career at an approved PHEAA institution of higher learning for up to 5 academic years.
- The PA Guard Member can assign the entire benefit to one dependent or a portion of the benefit to more than one dependent.
  - A spouse can use the assigned MFEP benefit up to 6 years after the member's separation from the PA Guard.
  - Children can use the assigned MFEP benefit before reaching 26 years of age.
- If the service commitment with the Pennsylvania National Guard is not completed, the recipient must repay the total MFEP award amount, plus interest.
  - Coming soon: EAP and MFEP Doc Upload for service members!

# PA Targeted Industry Program (PA-TIP)

## 2019-20

- Expansion to include select health programs of study
  - September 2019 PHEAA Board decision
  - The number of PA-TIP eligible schools increased from 44 in 2018-19 to over 60 in 2019-20
  - Over 20 newly-eligible programs of study were added as a result of the health expansion

## **\*NEW\* for 2020-21**

- Realignment of eligible programs of study utilizing the PA IDOL
  - Grandfathering those students who were previously enrolled in the eliminated programs of study
  - Appeal process for schools with eliminated programs of study

# Program Contacts

- Need more information on the PA State Grant Program or the other Special Programs?
- Don't hesitate to [contact us!](#)

## PA STATE GRANT & SPECIAL PROGRAMS CONTACT LIST



### IF YOU ARE A FINANCIAL AID OFFICER, EMPLOYER, OR PARTNER, YOU MAY CONTACT US...

<b>BY PHONE</b>	800-443-0646 Toll-Free (United States, Canada) Representatives are available Monday to Friday 8:00 AM to 5:00 PM (ET)	
<b>BY FAX</b>	717-720-3786	
<b>BY MAIL</b>	PHEAA (Insert Specific Program Name) P.O. Box 8157 Harrisburg, PA 17105-8157	
<b>BY EMAIL</b>	Act 101 Program	<a href="mailto:act101@pheaa.org">act101@pheaa.org</a>
	Blind or Deaf Beneficiary Grant (BDBG) Program	<a href="mailto:bdbg@pheaa.org">bdbg@pheaa.org</a>
	Cheyney University Keystone Academy Program	<a href="mailto:cheyneykeystone@pheaa.org">cheyneykeystone@pheaa.org</a>
	Federal Work-Study On-Campus (FWS-ON) & Federal Work-Study Community Service (FWS-CS) Programs	<a href="mailto:matchingfunds@pheaa.org">matchingfunds@pheaa.org</a>
	Fostering Independence Tuition Waiver (FosterEd) Program	<a href="mailto:fostered@pheaa.org">fostered@pheaa.org</a>
	Horace Mann Bond - Leslie Pinckney Hill Scholarship Program	<a href="mailto:bondhill@pheaa.org">bondhill@pheaa.org</a>
	Institutional Assistance Grants (IAG) Program	<a href="mailto:iag@pheaa.org">iag@pheaa.org</a>
	Military Family Educational Program (MFEP)	<a href="mailto:mfep@pheaa.org">mfep@pheaa.org</a>
	National Guard Educational Assistance Program (EAP)	<a href="mailto:eap@pheaa.org">eap@pheaa.org</a>
	Partnerships for Access to Higher Education (PATH) Program	<a href="mailto:path@pheaa.org">path@pheaa.org</a>
	Pennsylvania Chafee Education and Training Grant (Chafee/ETG) Program	<a href="mailto:paetg@pheaa.org">paetg@pheaa.org</a>
	Pennsylvania State Grant Program	<a href="mailto:sghelp@pheaa.org">sghelp@pheaa.org</a>
	Pennsylvania Targeted Industry Program (PA-TIP)	<a href="mailto:patip@pheaa.org">patip@pheaa.org</a>
	Pennsylvania State Work-Study Program (SWSP)	<a href="mailto:swsp@pheaa.org">swsp@pheaa.org</a>
	Postsecondary Educational Gratuity Program (PEGP) and Act 105 Programs	<a href="mailto:pegp@pheaa.org">pegp@pheaa.org</a>
Ready to Succeed Scholarship (RTSS) Program	<a href="mailto:rtss@pheaa.org">rtss@pheaa.org</a>	

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# 2020-21 Webinar Series



- [PHEAA.org/training](https://pheaa.org/training)
- PA-TIP Award Certification & Disbursement  
Wednesday, November 18, 2020
- Spring series coming soon!
  - To sign-up, visit the [Training Events](#) page on [PHEAA.org](https://pheaa.org) and click the “Register for an upcoming session” link.

Pennsylvania School Services

# Higher Education Access Partners

PHEAA's Pennsylvania School Services is made up of 13 Higher Education Access Partners strategically located throughout the Commonwealth. They provide a variety of higher education-related services to students, families, educators, schools, community partners, and the general public.

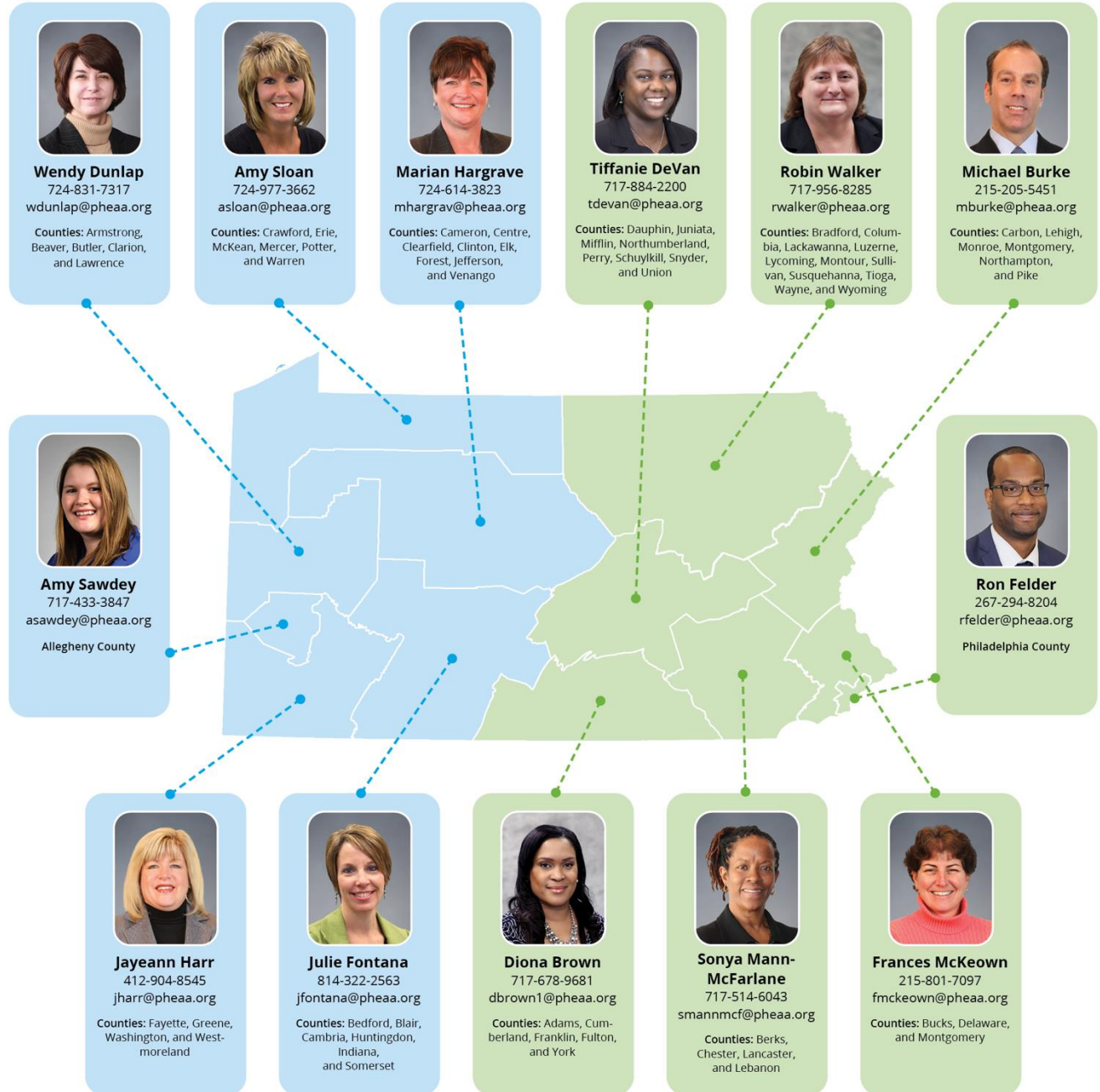


**William Lindsey**  
Manager  
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[▶ PHEAA.org/access-partners](https://pheaa.org/access-partners)



Pennsylvania Higher Education Assistance Agency





# PHEAA Public Service

Our PA School Services Team plays a vital role in PHEAA's outreach efforts:

## Scope & Reach

- 3,700+ activities
- 68,000+ people assisted
- 163,000+ miles travelled

## 2018-19 Activity Summary

Type	Count
Financial Aid Night	582
FAFSA® Completion Workshop	511
Student Presentation	205
Counselor Workshop	40

# PHEAA Public Service

Our PA School Services Team plays a vital role in PHEAA's outreach efforts:

## Scope & Reach

- 2,850+ activities
- 58,000+ people assisted

## 2019-20 Activity Summary

Type	Count
Financial Aid Night	545
FAFSA® Completion Workshop	493
Student Presentation	159
Counselor Workshop	40

# Get Social w/ PHEAA



PHEAA  
American Education Services  
FedLoan Servicing



@PHEAAaid  
@FedLoan Servicing  
@aesSuccessorg



PHEAA

# Finding Motivation in Tough Times

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“It’s in times of crisis when students need us most. There aren’t very many people in this profession who set out to become financial aid administrators. Often I hear our profession described as less of a career, and more of a calling. That’s because those who last in the profession are those who make financial aid part of who they are.

We know that financial aid work isn’t just accounting or compliance work, it’s social justice work. It’s anti-poverty work. It’s the work of cultivating citizenship and living proof that societal programs can give others an opportunity to help themselves.”

**Justin Draeger**  
NASFAA President

<https://medium.com/@nasfaanews/finding-motivation-in-tough-times-24d75068a5c2>



# Thank You!



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