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| **EDUCATION AND TRAINING FOR HEALTH CARE PROVIDERS****Crisis Center North** **(412) 491-8177 (medical advocate cell) Cora Dietrich Koller** **ckoller@crisiscenternorth.org** |
| **Foundational Trainings\*****Basic educational programs for students and health professionals about domestic violence medical standards and/or systems.** | **Building Blocks****Educational programs for health professionals about additional abuse issues and victim populations.** | **Capstone Curriculums****Advanced education to broaden health professionals’ perspective on clinical practice and systems’ interaction.** |
| ***Domestic Violence 101*** DefinitionsSigns and symptoms RADAR HELPPS SEE toolsRecognize, respond, referSDOH/ health care response Community resources  | ***Child Abuse***Definition and risk factorsSigns and symptomsRecognize, respond, refer Mandated reportingChild protective servicesACES, SDOH and COVID-19 | ***Reproductive Abuse***Risk FactorsForms of AbuseRed Flags/ Warning SignsRecognize, respond, refer SDOH/ community resources Obstacles to Leaving |
| ***Power, Control & Relationship Abuse*** Abuser traitsPower and control wheel/SDOHRelationship dynamic/COVID-19The fear factor The cycle of abuseBreaking the cycle | ***Dating Abuse***Definition/Types of AbuseRisk factors/COVID-19Signs and symptomsRecognize, respond, refer SDOH/InterventionsPrevention |  ***Traumatic Brain Injury***Statistics/Link to DV/IPVCauses/EffectsSymptoms/Severity/LethalityProbability of other injuryRecognize, respond, refer SDOH/Support for SurvivorsCCN’s resources |
| ***Family Dynamics***Red Flags for Abuse* Poor anger management
* Blame, shame, disrespect
* Disregard others’ needs
* COVID-19

Prevent Abuse: CARE for Healthy Relationships* Communication
* Accountability
* Respect
* Empathy
 | ***Elder Abuse*** DefinitionsTypes of elder abuseRisk factorsSDOH and COVID-19Signs and symptomsRecognize, respond, refer Intervention and follow upMandated reportingArea Agency on AgingOther systems |  ***Strangulation***Risk factorsLethality predictorClinical signs Proper diagnosisOngoing treatmentWarm referrals to CCN Documentation Related felony charges  |
| ***Abuser in the Hallway***Offender presence/privacy Conflict de-escalation Recognize, respond, referSecurity and managementStaff safetyProtecting the DV victim | ***Abuse and Disabilities*** Risk Factors/SDOHSigns and symptomsService accessibility/COVID-19Adapting screening toolsDV services and advocacy Community resources | ***Human Trafficking***Definitions/ statisticsSDOH/risk factorsCOVID-19 risk factorsPossible injuries/red flags Recognize, respond referCommunity resources |
| ***Patient Screening and Safety Planning***PlanningQuestions to askDocumenting abuse incidentsBasic safety planningObstacles to safety/COVID-19SDOH/Support for survivorsCommunity Resources | ***Abuse in the LGBTQ Community***Patterns of abuseSDOHEffect of COVID-19Signs and symptomsAdapting screening toolsMedical responseAgency referrals | ***Bad Things Happen to Good People: Fear, Loss & Pain***Types of pain for DV survivorsCausationEffects on self and family SDOH/Mental health implicationsStrategies to survive and thrivePrivacy, safety and COVID-19 |
| ***Crisis Center North Services***Agency overviewSDOH/Free Victim ServicesSafe private help/COVID-19Medical advocacy program* Professional education
* Community education
* Victim advocacy

Hospital task forcesHealth care officesPFA process | ***Comprehensive Systems Response***Understand professional roles in working with victims: police, advocates, health care providersWarm referralsSupport for victimsObstacles to leavingIncreasing safety | ***Lethality Assessment/Response***Escalated abuse* Repeated injuries
* Traumatic Brain Injury
* Strangulation

Lethality assessment toolProfessional roles* Health care providers
* DV advocates
* Law Enforcement
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|  ***Road to Recovery***Intersection of DV & AddictionCausationPatterns of Abuse and NeglectEffect on Individual & FamilyRecognize, respond, referChallenges to OvercomeResources and TreatmentCaring for Care Givers | ***CARE for the Caregiver***Effects of traumaTrauma informed careEffect of vicarious traumaSupport for the caregiverSigns of stress and burnoutStress management Conflict ResolutionHandling burnout | ***Understand the Legal System***Family Court * Protection Orders
* Legal intervention
* Process and procedure
* Custody and divorce

Criminal CourtServices for crime victims |
| \*Trainings listed as introductory may be combined. This will result in a change in the program length. For more information, please talk with the presenter. | ***Recognize, Respond and Refer*** Why it mattersTrauma informed environmentConversation openersScreening questionsEmpathic responsesCommunity resourcesReferrals for CCN services | **When Violence Comes to Work**Healthcare providers at high risk Definitions and 4 typesZero tolerance prevents violenceDe-escalate conflictsPromote safety and reportingSupport and assist victimsAssailant AccountabilityModel policies  |
| **CRISIS CENTER NORTH****9 am-9 pm textline (412) 444-7660 9 am-9pm chatline** [**www.crisiscenternorth.org**](http://www.crisiscenternorth.org) **9 am–9 pm****24-hour hotline (412) 364-5556****\*crisis counseling \*safety planning\*counseling\*case management\*legal advocacy\*medical advocacy\*****mobile advocacy\*tangible assistance\*prevention education\* PAWS for empowerment** |